

WARREN COUNTY SELF-INSURANCE DEPARTMENT

1340 State Route 9 * Lake George NY 12845 * Phone 518-761-6528 * Fax 518-761-6249

email: warrencountyinsurance@warrencountyny.gov

Work Related Injury Report Procedure City of GLENS FALLS

This packet should be provided to any employee that sustains a work related injury requiring medical care or time off from work. If there is no medical care or time off from work, record the incident on a separate incident only form.

Employee Responsibilities:

1. Complete "Employee Injury Report"
2. Complete "Authorization to Obtain Information"

Give the 2 forms above to your supervisor immediately.

3. This packet contains forms that you will need to take with you to the treating provider & pharmacy.
 - a. Take a copy of "Workers' Compensation Medical Visit Encounter Form" with you to each doctor visit.
 - b. Ask your medical providers to send all bills to Warren County Self-Insurance, 1340 State Route 9, Lake George NY 12845. Be sure to mark the date of injury clearly on all correspondence.
 - c. If you require pharmaceuticals for this injury, take the "Temporary Prescription Form" page with you to the pharmacy.
4. Provide your supervisor with proper medical documentation if time away from work is recommended.

Supervisor Responsibilities:

1. If the injury is serious or the employee is expected to be out of work more than one (1) day, call Self-Insurance immediately to alert them to the claim. Follow up with the paper work as soon as possible.
2. Confirm that the employee has completed and given you the forms:
 - "Employee Injury Report"
 - "Authorization to Obtain Information"
3. Advise and confirm that the employee has retained forms:
 - "Claimant Information Packet"
 - "Workers' Compensation Medical Visit Encounter Form"
 - The list of pharmacies
4. Complete the Employer Instructions section on the "Temporary Prescription Form" page and return that page to the employee.
5. Investigate the incident to determine the root cause. Complete the "Supervisors Report of Incident Investigation."
6. If there were witness(es) to the accident, obtain statements from each one about the incident.
7. Complete Form C-2F – 3 pages.
8. Forward completed Employee forms (2), completed Supervisors forms (2) and any witness statements to Self-Insurance as soon as possible via email with follow up by regular mail. Timely filing is very important to avoid penalties. Also send a complete copy of the forms to Human Resources via email.
9. Notify Self-Insurance when employee returns to work OR if the employee's condition changes.

EMPLOYEE INJURY REPORT

This form should be completed by any employee that has sustained a work related injury
and is seeking medical treatment or will miss time from work due to injury.

PLEASE PRINT CLEARLY

Employee Name: _____ Date of Birth: _____ Phone: _____

Employee Address: _____

Last 4 digits of Social Security #: xxx-xx-_____ What municipality do you work for? _____

DATE OF INJURY: _____ Time of injury: _____ am pm Time you began work that day: _____ am pm

Where were you working when the injury happened?

What were you doing when you got injured and how did the injury happen?

Explain fully the nature of your injury; list body parts affected and if right or left:

Are you going to seek medical attention for this injury? _____ If so, where? _____

Are you out of work due to this injury? _____ If so, what date did you stop working? _____

When do you expect to return to work? _____

How could this incident have been prevented?

Did anyone witness the injury? _____

If so, please list names: _____

Have you ever injured the same body part before, at work or at home? _____ If so, give details below:

Any person who knowingly and with INTENT TO DEFRAUD presents, causes to be presented, or prepares with knowledge or belief that it will be presented to, or by an insurer, or self-insurer, any information containing any FALSE MATERIAL STATEMENT or conceals any material fact, SHALL BE GUILTY OF A CRIME and subject to substantial FINES AND IMPRISONMENT.

Employees Signature: _____ Date: _____

Please give this form to your immediate supervisor as soon as possible.

AUTHORIZATION TO OBTAIN INFORMATION

AUTHORIZATION FOR THE USE AND DISCLOSURE OF INDIVIDUALLY IDENTIFIABLE HEALTH INFORMATION

I hereby authorize the use or disclosure of my individually identifiable health information as described below. I understand that the information I authorize Warren County Self-Insurance to receive may be re-disclosed and no longer protected by federal privacy regulations.

1. Person(s) / organizations authorized to use or disclose the information:

Any medical facility that has treated me in the past.

2. Person(s) / organization to whom the requested use or disclosure may be made:

Warren County Self-Insurance and/or its agents.

3. Specific description of information that may be used or disclosed:

Copies of medical records including, but not limited to, patient questionnaires, patient intake sheets, referral forms, patient history forms, office notes, reports, charts, x-ray or other films, etc., and/or copies of hospital and medical records relating to services rendered to me for the following medical condition(s):

Any condition except those excluded below.

Excluding (1) any and all confidential HIV and AIDS related information protected under Article 27-F of the New York Public Health Law and (2) any and all confidential mental health records protected under Section 33.13 of the New York Mental Hygiene Law.

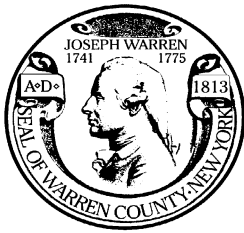
4. Purpose of the requested use or disclosure:

For the use in a pending Workers' Compensation claim brought by me.

5. I understand that I may revoke this authorization at any time by giving written notice to the person / organization that is providing the information I no longer want to be used or disclosed, except to the extent that action has already been taken in reliance on this authorization.
6. I understand that the medical provider may not condition the provision of health care services on whether I sign this authorization.
7. This authorization expires upon the final closure of the Workers' Compensation claim brought by the individual.
8. Photocopies and electronic copies of this authorization should be accepted as original.

Signature of Individual Authorizing Use/Disclosure	Date	Printed Name of Individual
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For Office Use: Date of Injury: _____ Carrier Case # _____ WCB# _____



Claimant Information Packet

WARREN COUNTY SELF-INSURANCE DEPARTMENT

1340 State Route 9 * Lake George NY 12845 * Phone 518-761-6528 * Fax 518-761-6249
Email: warrencountyinsurance@warrencountyny.gov

You were injured at work. What now?

If you've suffered a workplace injury or illness, you may be eligible for workers' compensation benefits. You may have already received medical treatment. If you haven't, you should seek the medical care that is necessary.

A Worker's Responsibilities

- You must tell your employer, in writing, when, where and how you were injured. Report injuries as soon as possible but always within 30 days of the injury.
- Medical reports are necessary for your case. Advise your doctors that you have a work-related injury and give the name of your employer. Do not pay for your care yourself or use other health insurance. Tell your doctor to file reports with the NYS Workers' Compensation Board and with Warren County Self-Insurance, your employer's insurance carrier. Ask that your doctor complete the "Workers' Compensation Medical Visit Encounter Form" and fax it back to Warren County Self-Insurance. This may help expedite your claim. If your case is disputed, the Workers' Compensation Board needs a medical report on your injury to begin resolving your claim.

Starting a Case

Once your employer knows of your injury, they must notify the Warren County Self-Insurance Department by filing a C-2f form. You should file an "Employee Injury Report" form reporting your injury as soon as possible. You should complete the "Authorization to Obtain Information" and give it to your employer immediately.

Additionally, you may file a C-3 Employee Claim with the NYS Workers' Compensation Board, there are two ways to do it.

- Visit www.wcb.ny.gov to complete the form
- Call 1-877-632-4996. A Workers' Compensation Board employee will assist you.

Health Care Benefits

Do not pay your doctor or hospital. Those bills are paid by the insurer unless the Workers' Compensation Board disallows your case. If your case is disputed, the providers are paid when the Workers' Compensation Board decides your case. If the Workers' Compensation Board decides against you, or if you don't pursue a case, you will have to pay the doctor or hospital.

Warren County Self-Insurance covers medically necessary drugs and equipment that your doctor prescribes. You're also entitled to carfare or necessary expenses incurred when traveling for treatment. Make sure that you obtain receipts for those expenses and submit them to Warren County Self-Insurance on a Claimants Record of Medical and Travel Expenses and request for Reimbursement (Form C257).

Generally, you can choose any health care provider authorized by the Workers' Compensation Board. You can search for an authorized provider on the Board website, wcb.ny.gov. Warren County participates in the

ONECALL MEDICAL diagnostic radiology network, therefore if you require diagnostic radiology services (MRI, EMG, NCS, CT, Ultrasound, Bone Scan or Arthrograms) you or your physician must contact us before performing these tests. Additionally, Warren County participates in the Prodigy Care Services pharmacy benefits network. Therefore, pharmacy benefits must be obtained from an Prodigy Care Services network pharmacy.

Benefits for Lost Wages

You are entitled to a portion of your lost wages if your injury affects you in one or more ways:

1. It keeps you from working for more than seven days;
2. Part of your body is permanently disabled;
3. Your pay is reduced because you now work fewer hours or do other work.

You may hire an attorney or licensed representative, but it isn't required. The Workers' Compensation Board sets their fees, which will be deducted from your lost wages award. You should not pay anything directly to your attorney or licensed representative.

If your case is disputed, you may be eligible to receive short term disability benefits while the case is heard. Check with your employer about disability benefits and ask for a DB-450 claim form. If your case is resolved in your favor, the disability benefits would be deducted from your lost wages award.

Help is Available

Sometimes you need help getting back to work. An injury can also cause family or financial problems. The Workers' Compensation Board has vocational counselors and social workers to help. More information is also available on the NYS Workers' Compensation Board website at: wcb.ny.gov

What's Next?

Warren County Self-Insurance will send you information and documentation if your claim is accepted or denied. When the claim is accepted, your treatment will be paid and lost wages benefits begin. If your case is challenged, the Workers' Compensation Board will notify you about resolving the case and may request additional information if necessary.

Important Contact Information

Workers' Compensation Board	877-632-4996
Warren County Self-Insurance	518-761-6528

CC# _____

Workers' Compensation Medical Visit Encounter Form

To the Injured Worker: Give one copy of this form to your physician/ chiropractor at each visit. (Call Self-Insurance for additional forms or duplicate this one.)

Patient Name: _____

Date of Service: _____ Date of Birth: _____

In your opinion, is the disability arising out of and in the course of employment or occupational disease? Yes No

Date of injury: _____

Is the patient losing time from work? Yes / No First day of lost time: ____/____/____

Can the patient return to work? Full duty / Modified duty ____/____/____

Modified duty requirements: _____

Diagnosis: _____

Prescriptions given to treat injury: _____

Treatment Plan: _____

Percentage of impairment (0-100%): _____% Temporary / Permanent

Apportionment? Yes No Pre-existing _____% Current injury _____%

Next visit: ____/____/____ Time: _____ with Provider: _____

Providers Signature: _____ Date: ____/____/____

Print Providers Name: _____

Facility Name: _____

**Please Fax this form immediately to: 518-761-6249
or email to warrencountyinsurance@warrencountyny.gov**

FIRST FILL

Temporary Prescription Card



Prodigy Care Services has partnered with Warren County to help you obtain all prescription drugs related to your workers' compensation claim. Prodigy has developed this FIRST FILL program to ensure that you can seamlessly fill all prescriptions authorized by your provider for your work-related injury.

HOW IT WORKS FOR EMPLOYEES

Present this document at the pharmacy the first time you fill your prescription. With this document in hand, you **should not** have any out-of-pocket expense for your prescription(s). This document will act as your temporary prescription card; your permanent prescription drug card will arrive in the mail within 7-10 days. For your convenience, Prodigy has a national network of community and retail pharmacies (including the major chain stores). For more information on our pharmacy locations please visit www.prodigyrx.com/find-pharmacy. Should you have any questions about our locations or your workers' compensation related prescription drugs, you may call our toll-free number at (888) 981-7948.

HOW IT WORKS AT THE PHARMACY

This is a temporary prescription ID card, valid for a 14-day supply of each written prescription until the employee can provide their permanent prescription ID card. This temporary card is provided to assist the employee in obtaining authorized prescription drugs related to their workers' compensation claim.

To process each prescription for reimbursement, please create a temporary Member ID# (FF + Employee First Initial + Employee Last Initial + Date of Injury (MMDDYY)) and submit all other required fields as shown in the sample temporary ID card below.

If you have any questions, please contact the Prodigy Pharmacy Help Desk at (888) 981-7948.

Sincerely,

Prodigy Rx Team



Workers' Compensation First Fill Card		Prodigy	
Patient Name:		Group Name:	Warren County
Bin Numbers:	023442	Group ID:	WRNCTY
	004527	Date of Injury:	
	003241	Date of Birth:	
Member ID # (FF + Employee First Initial + Employee Last Initial + Date of Injury (MMDDYY))			

Prodigy Care Services Pharmacy Listing	Physical Address	City	State	Zip Code
CVS ALBANY LLC #16618	3031 ROUTE 50	SARATOGA SPRINGS	NY	12866
CVS ALBANY LLC #16809	26 CROSSING BLVD	CLIFTON PARK	NY	12065
CVS ALBANY LLC #16951	578 AVIATION RD STE 1S	QUEENSBURY	NY	12804
CVS ALBANY LLC #17514	100 AMSTERDAM COMMONS	AMSTERDAM	NY	12010
CVS ALVANY LLC	204 SARATOGA RD	SCHENECTADY	NY	12302
CVS PHARMACY	1253 DIX AVE	HUDSON FALLS	NY	12839
CVS PHARMACY #00419	216 QUAKER RD	QUEENSBURY	NY	12804
CVS PHARMACY #00441	259 SARATOGA RD	GLENVILLE	NY	12302
CVS PHARMACY #00731	34 CONGRESS STREET	SARATOGA SPRINGS	NY	12866
CVS PHARMACY #00996	1544 CRESCENT ROAD	CLIFTON PARK	NY	12065
CVS PHARMACY #02072	120 LAKE HILL ROAD	BURNT HILLS	NY	12027
CVS PHARMACY #02091	5 MAIN STREET	QUEENSBURY	NY	12804
CVS PHARMACY #02226	12 SOUTH CENTRAL AVENUE	MECHANICVILLE	NY	12118
CVS PHARMACY #03379	653 RTE 9	WILTON	NY	12831
CVS PHARMACY #05046	839 RTE 146	CLIFTON PARK	NY	12065
CVS PHARMACY #05166	170 BROADWAY STE 1	WHITEHALL	NY	12887
CVS PHARMACY #05348	1169 RTE 29	GREENWICH	NY	12834
CVS PHARMACY #05385	241 MOHAWK AVENUE	SCOTIA	NY	12302
CVS PHARMACY #05389	2535 ROUTE 9	MALTA	NY	12020
CVS PHARMACY #05456	2027 DOUBLEDAY AVENUE	BALLSTON SPA	NY	12020
FRED'S GRANVILLE PHARMACY	75 QUAKER STREET	GRANVILLE	NY	12832
GUY PARK PHARMACY LLC	151 GUY PARK AVENUE	AMSTERDAM	NY	12010
HANNAFORD FOOD & DRUG #8333	1165 ROUTE 29	GREENWICH	NY	12834
HANNAFORD FOOD & DRUG #8360	190 QUAKER RD	QUEENSBURY	NY	12804
HANNAFORD FOOD & DRUG #8363	115 HANNAFORD PLZ	AMSTERDAM	NY	12010
HANNAFORD FOOD & DRUG #8365	19 CLIFTON COUNTRY RD	CLIFTON PARK	NY	12065
HANNAFORD FOOD & DRUG #8376	262 SARATOGA RD	GLENVILLE	NY	12302
HANNAFORD FOOD & DRUG #8380	27 41 GANESVOORT RD	S GLENS FALLS	NY	12803
HANNAFORD FOOD & DRUG #8391	95 WEIBEL AVE	SARATOGA SPRINGS	NY	12866
HANNAFORD FOOD & DRUG #8394	11 TRIEBLE AVE MILTON	BALLSTON SPA	NY	12020
HANNAFORD FOOD & DRUG #8395	3758 BURGOWNE AVE	HUDSON FALLS	NY	12839
KINNEY DRUGS #104	161 CAREY ROAD	QUEENSBURY	NY	12804
MCCANN DRUG CO INC	166 MAIN ST	HUDSON FALLS	NY	12839
PRICE CHOPPER PHARMACY #184	ONE KENDALL WAY	MALTA	NY	12020
RIVERFRONT PHARMACY	2490 RIVERFRONT CENTER	AMSTERDAM	NY	12010
ROYAL CARE PHARMACY SERVICES	14 COMMERCE DR	BALLSTON SPA	NY	12020
WALGREENS #10384	3020 ROUTE 50	SARATOGA SPRINGS	NY	12866
WALGREENS #10747	4999 ST HWY 30	AMSTERDAM	NY	12010
WALGREENS #12690	121 OLD ROUTE 146	HALFMOON	NY	12065
WALGREENS #17154	284 MAIN ST	NORTH CREEK	NY	12853
WALGREENS #17461	212 N MAIN ST	NORTHVILLE	NY	12134
WALGREENS #17717	116 QUAKER ST	GRANVILLE	NY	12832
WALGREENS #17722	90 WEST AVE	SARATOGA SPRINGS	NY	12866
WALGREENS #17860	94 MAIN ST	SOUTH GLENS FALLS	NY	12803
WALGREENS #18030	1161 NYS RTE 9N	TICONDEROGA	NY	12883
WALGREENS #18207	2 N PARK ST	CAMBRIDGE	NY	12816
WALGREENS #19328	2160 STATE RTE 9	LAKE GEORGE	NY	12845
WALGREENS #19426	724 UPPER GLEN ST	QUEENSBURY	NY	12804
WALGREENS #19462	41 PARK PLAZA	MECHANICVILLE	NY	12118
WALGREENS #19494	92 MAIN ST	HUDSON FALLS	NY	12839
WALGREENS #19732	4 MAIN ST	SCHAGHTICOKE	NY	12154
WALGREENS #19882	27 ROUND LAKE RD	BALLSTON LAKE	NY	12019
WALGREENS #19911	1 PALMER AVE	CORINTH	NY	12822
WALGREENS PHARMACY #17327	4894 STATE HWY 30	AMSTERDAM	NY	12010
WALGREENS PHARMACY #17365	3739 BURGOWNE AVE	HUDSON FALLS	NY	12839
WALGREENS PHARMACY #19768	1022 RTE 146	CLIFTON PARK	NY	12065
WALMART PHARMACY 10-2056	16 OLD GICK RD	SARATOGA SPRINGS	NY	12866
WALMART PHARMACY 10-2116	891 ROUTE 9	QUEENSBURY	NY	12804
WALMART PHARMACY 10-2146	101 SANFORD FARMS SHOPPING CTR	AMSTERDAM	NY	12010
WALMART PHARMACY 10-2424	1134 WICKER ST	TICONDEROGA	NY	12883
WALMART PHARMACY 10-2844	1549 ROUTE 9	CLIFTON PARK	NY	12065
WALMART PHARMACY 10-2874	200 DUTCH MEADOWS LN	GLENVILLE	NY	12302
WALMART PHARMACY 10-4403	24 QUAKER RDG	QUEENSBURY	NY	12804

SUPERVISORS REPORT OF INCIDENT INVESTIGATION

This form is to be used to determine the root cause of an incident and how a similar incident can be prevented in the future. Supervisors should complete this form for every incident involving employee injury or near miss. Please print.

Employee Injured: _____ Date of incident: _____ Time: _____

What was the task or job just before the incident occurred, include who was on site or involved? (i.e. Employees John & Tom were replacing a culvert at 123 Route 5 Whooville)

What was the incident? (While Tom was lifting the culvert with the loader the chain broke and culvert fell on John)

When did you know about the incident?

What body parts did the employee injure and to what extent? (Be specific, i.e. bruised right leg below knee)

Was there any damage to property or equipment? (Note: auto & property damage may require additional forms.)

What was the ROOT cause(s) of the incident? (ask “why” until root cause(s) is determined)

Was the incident preventable?

What actions will / should be taken to eliminate future repeats of the incident? (i.e. training, use PPE, other equipment)

Any person who knowingly and with INTENT TO DEFRAUD presents, causes to be presented, or prepares with knowledge or belief that it will be presented to, or by an insurer, or self-insurer, any information containing any FALSE MATERIAL STATEMENT or conceals any material fact, SHALL BE GUILTY OF A CRIME and subject to substantial FINES AND IMPRISONMENT.

Signature: _____ Date: _____



Employer's First Report of Work-Related Injury/Illness

C-2F

A work-related injury or illness must be reported within 10 days (Per Section 110) of the injury/illness or be subject to a penalty. Employers are not required to submit form C-2F to the Workers' Compensation Board if the employer's insurer will be submitting the accident information electronically to the Board on the employer's behalf. If you need assistance completing this form, please contact your insurer for guidance on the best method of reporting work-related accident information. If you submit this form to the Board, please send it to P.O. Box 5205, Binghamton, NY 13902 and provide a copy to your insurer.

Employee Name _____

WCB Case Number (JCN) _____ Date of Injury _____

Claim Administrator Claim Number _____

INSURER / CLAIM ADMINISTRATOR INFORMATION

Insurer Name Warren County Self Insurance Insurer ID W874754

Name Warren County Self Insurance

Info/Attn _____

Address 1340 State Route 9

City Lake George State NY

Postal Code 12845 Country _____

Claim Admin ID _____

EMPLOYEE INFORMATION

First Name _____ Middle Name/Initial _____

Last Name _____ Suffix _____

Mailing Address _____

City _____ State _____

Postal Code _____ Country _____

Phone Number _____ Date of Hire _____

Date of Birth _____

Gender ☐ Male ☐ Female ☐ X ☐ Unknown

Employee SSN _____

Occupation Description _____

Employee Email Address _____

CLAIM INFORMATION

Time of Injury _____ Date Employer Had Knowledge of the Injury _____

Employment Status _____ Date Employer Had Knowledge of Date of Disability _____

Estimated Weekly Wage _____ Number of Days Worked Per Week _____

Work Week Type ☐ Standard Work Week ☐ Fixed Work Week ☐ Varied Work Week

Work Days Scheduled ☐ Sun ☐ Mon ☐ Tues ☐ Wed ☐ Thurs ☐ Fri ☐ Sat

EMPLOYEE INJURY

Full Wages Paid for Date of Injury ☐ Yes ☐ No Employer Paid Salary in Lieu of Compensation ☐ Yes ☐ No

Initial Treatment ☐ No Medical Treatment ☐ Minor On-Site Treatment By Employer ☐ Minor Clinic/Hospital Treatment
☐ Emergency Evaluation ☐ Hospitalization Greater Than 24 Hours ☐ Future Major Medical/Lost Time Anticipated

Death Result of Injury ☐ Yes ☐ No ☐ Unknown Date of Death _____ Number of Dependents _____

Nature of Injury (i.e. Laceration, Burns, Fracture, Strain, etc) _____

Part of Body (i.e. left arm, right foot, head, multiple, etc) _____

Cause of Injury (i.e. Motor Vehicle, Machine, Strain or Injury by lifting, etc) _____

Accident/Injury Description (see instructions) _____

WORK STATUS

Initial Date Last Day Worked _____ Return To Work Type ☐ Actual ☐ Released

Initial Date Disability Began _____ Physical Restrictions ☐ Yes ☐ No

Initial Return to Work Date _____ Return To Work Same Employer ☐ Yes ☐ No

ACCIDENT LOCATION AND WITNESSES

Premises (see instructions) ☐ Employer ☐ Lessee ☐ Other

Organization Name _____

Street _____ State _____

City _____ Postal Code _____

County _____ Country _____

Location Narrative _____

Witnesses	Business Phone Number
_____	_____
_____	_____
_____	_____

EMPLOYER INFORMATION

Name _____ Employer FEIN _____

UI Number _____ Manual Classification Code _____

Industry Code _____

Info/Attn _____

Mailing Address _____

City _____ State _____

Postal Code _____ Country _____

Physical Addr _____

City _____ State _____

Postal Code _____ Country _____

Contact Name _____

Contact Business Phone Number _____

INSURED INFORMATION

Insured Name _____ Insured FEIN _____

Insured Type ☐ Insured ☐ Self-Insured ☐ Uninsured Insured Location ID _____

Policy Number ID _____

Policy Effective Date _____ Policy Expiration Date _____

An employer or carrier, or any employee, agent, or person acting on behalf of an employer or carrier, who KNOWINGLY MAKES A FALSE STATEMENT OR REPRESENTATION as to a material fact in the course of reporting, investigation of, or adjusting a claim for any benefit or payment under this chapter for the purpose of avoiding provision of such payment or benefit SHALL BE GUILTY OF A CRIME AND SUBJECT TO SUBSTANTIAL FINES AND IMPRISONMENT.

The above information is true to the best of my knowledge and belief.

If prepared by the employer:

Signature of Person Preparing Form _____ Date _____

Print Name _____

Title _____ Phone Number _____